## Appropriate respiratory tract infection management in pharmacy



**GRIP** Guidance

### Antibiotic resistance – a global issue

- Antimicrobial resistance is a **global problem**<sup>1,2</sup>
- Increased antibiotic use specifically overuse/use for minor self-limiting conditions is a key driver for resistance development<sup>1</sup>
- Appropriate management of acute respiratory tract infections (RTIs) can help counter antibiotic resistance
- The majority of RTIs, such as sore throat, are caused by a virus, do not require antibiotics<sup>3-5</sup> and are non-serious<sup>6,7</sup>

A global and national multi-sectoral response is urgently needed to combat the growing threat of AMR\*

World Health Organization<sup>2</sup>

**6 6 Inappropriate and irrational use of antimicrobial medicines provides favorable conditions for resistant microorganisms to emerge** 

#### World Health Organization<sup>2</sup>

Gossens H, et al. Lancet.2005;365:579–587.2. World Health Organization. Factsheet No 194. http://www.who.int/mediacentre/factsheets/fs194/en/ 3. Hildreth CJ, et al. JAMA. 2009;302:816.
 Van Gageldonk-Lafeber AB, et al. Clin Infect Dis. 2005;41:490–497. 5. Worrall GJ. Canadian Family Physician. 2007;53:1961–1962. 6. Arroll B, Kenealy T. Cochrane Database Syst Rev. 2005;(3). CD000247.
 Z. Spins A. et al. Cochrane Database Syst Rev. 2006;(4) CD00023.

## How can the GRIP help?

- The Global Respiratory Infection Partnership (GRIP) is an international group of healthcare professionals consisting of primary care and hospital doctors, microbiologists, pharmacists and researchers
- GRIP members recognise the imminent onset of the post-antibiotic era and note the limited number of new antibiotics in development
- GRIP is committed to reducing inappropriate antibiotic use for RTIs in primary care and the wider community, helping to counteract antibiotic resistance
- The GRIP has formulated a framework for assessment and management options for URTIs, in particular sore throat



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## The pharmacy team as antibiotic educators

The pharmacy team has a key role in encouraging patients to self-manage RTIs without antibiotics



Explain to patients most RTIs are caused by viruses<sup>1,2</sup> – **antibiotics do not relieve symptoms**<sup>3–5</sup> or prevent complications<sup>6</sup>

Recommend symptomatic relief options that meet personal needs/ preferences<sup>7</sup>

## 2

Alert patients to signs and symptoms requiring doctor consultation<sup>4</sup>

 Van Gageldonk-Lafeber AB, et al. Clin Infect Dis. 2005;41:490–497. 2. Worrall GL. Canadian Family Physician. 2007;53:1961–6262. 3. NICE Clinical Guideline 69. July 2008. http://www.nice.org.uk/nicemedia/ live/12015/41323/41323.pdf 4. Arroll B Respir Med 2005;99(12):1477–1484. 5. Van Duijn HJ, et al. Br J Gen Pract. 2007;57:561–568. 6. CDC. Adult Appropriate Antibiotic Use Summary. Accessed April 2013. Available at: http://www.cdc.gov/getsmart/campaign-materials/info-sheets/adult-approp-summary.html 7. Thomas M, et al. Br J Gen Pract. 2000;50:817–820.

## **RTI management** – what patients need to know

Encouraging symptomatic relief in RTIs

### **RTIs and antibiotics**

- RTIs are the most commonly treated acute problem in primary care<sup>1</sup>
- RTIs are usually viral and do not need antibiotics<sup>2,3</sup>
- Distinguishing between a viral or bacterial infection is difficult, when considering physical findings alone<sup>4,5</sup>
  - There is no evidence to support the colour of nasal discharge or phlegm acting as a marker for the prescription of antibiotics<sup>6</sup>
  - Better predictors, such as the absence of cough in sore throat, can help identify bacterial infections<sup>7</sup>
- Most bacterial and viral RTIs are non-serious and can resolve without antibiotics in 1–2 weeks,<sup>8–10</sup> as the immune system fights the infection
- However, antibiotics are often used for RTIs<sup>11,12</sup>
- Antibiotics can cause side effects (e.g. diarrhoea,<sup>9</sup> vaginal candidiasis<sup>13</sup>) and may do more harm than good in most patients
- RTIs can be classified as upper RTIs or lower RTIs<sup>14</sup>

<sup>1.</sup> Francis NA, et al. BMJ 2009; 339, b2885. 2. Van Gageldonk-Lafeber AB, et al. Clin Infect Dis. 2005;41:490–497. 3. Hildreth CJ, et al. JAMA. 2009;302:816. 4. Aalbers J, et al. BMC Med. 2011;9:67. 5. Shephard A, et al. ECCMID. Berlin, Germany, 2013. P2085. 6. Eccles R. Lancet Infect Dis. 2005;5:718–725. 7. Centor RM, Samlowski R Am Fam Physician 2011;83(1):26–28. 8. NICE Clinical Guideline 69. July 2008. Accessed April 2013. http://guidance.nice.org.uk/CG69/NICEGuidance 9. Arroll B, Kenealy T. Cohrane Database Syst Rev. 2005;(3). CD000247. 10. NPS. News 63: Managing expectations for antibiotics in respiratory tract infections, 2009. 11. Thamlikitkul, V; Apisitwittaya, W. Int J Infect Dis. 2004;8:47–51. 12. Mazzaglia G, et al. Eur J Clin Pharmacol. 2003;59:651–657. 13. Wilton L, et al. Drug Saf. 2003; 26:589–597. 14. Baron S. Medical Microbiology 4th edition. Chapter 93. Infections of the Respiratory System. 1996.

### What is an URTI?

 An URTI is a viral or bacterial infection of the nose, sinuses, tonsils, middle ear, larynx or pharynx<sup>1,2</sup>



1. Baron S. *Medical Microbiology 4th edition*. Chapter 93. Infections of the Respiratory System. 1996. 2. Eccles R. *Lancet Infect Dis.* 2005;5:718–725. 3. *The Merck Manual. Sore throat*. Accessed April 2013. Available at: http://www.merckmanuals.com/professional/ear\_nose\_and\_throat\_disorders/approach\_to\_the\_patient\_with\_nasal\_and\_pharyngeal\_symptoms/sore\_throat.html. 4. Macy E. *Perm J.* 2012;16:61–66. 5. Reveiz L, Cardona AF. Antibiotics for acute laryngitis in adults. *Cochrane Database Syst Rev.* 2013; 3: CD004783.

## How long will symptoms last?

From the presence of first symptoms, the duration of an URTI varies<sup>1-4</sup>

Otitis media: 4 days Sore throat/tonsillitis: 1 week

Common cold: 1.5 weeks

Flu: 2 weeks

Runny nose/nasal congestion: 1–2.5 weeks

Sinusitis: 2–3 weeks

Acute cough: 3 weeks

1. NICE Clinical Guideline 69. July 2008. Accessed April 2013. http://guidance.nice.org.uk/CG69/NICEGuidance 2. NPS. News 63: Managing expectations for antibiotics in respiratory tract infections, 2009. 3. Spinks A, et al. Cochrane Database Syst Rev. 2006; (4) CD000023. 4. Macy E. Perm J. 2012; 16(4):61–66.

## What will improve symptoms?

- Most URTIs are viral<sup>1</sup> and symptomatic relief can help patients feel better<sup>2</sup>
- Tailor treatment to individual symptoms and personal preferences with different active ingredients and formulations:<sup>3–6</sup>

Systemic relief	<ul> <li>&gt; Oral formulations, e.g. tablets, liquids, capsules, soluble tablets</li> <li>Analgesics for pain (e.g. headache, muscle aches) and fever</li> <li>Decongestants/antihistamines for nasal congestion, runny nose and rhinitis</li> <li>Suppressants for dry, unproductive coughs, e.g. syrups</li> </ul>
Local relief	<ul> <li>Oral formulations, e.g. lozenges, throat sprays, gargles, demulcents         <ul> <li>Gargles, sprays and lozenges, containing antiseptics or anaesthetics, for sore throat</li> <li>Low-dose analgesics/anti-inflammatories to relieve pain and inflammation at the site such as sore throat</li> <li>Demulcents in lozenges and syrups for sore throats and/or suppressing dry, unproductive coughs</li> </ul> </li> <li>Topicals, e.g. gels, patches, drops, nasal sprays</li> <li>Gels and patches for muscle aches</li> <li>Nasal and ear formulations         <ul> <li>Decongestants and anticholinergics for nasal congestion and rhinitis</li> <li>Medicated drops for earache</li> </ul> </li> </ul>
Multi- symptom remedies	<ul> <li>Tablets are available which contain a combination of active agents (e.g. an analgesic plus a decongestant)</li> <li>Powders and liquids are also available with various combinations to treat one or more symptoms of colds/flu</li> </ul>

1. Van Gageldonk-Lafeber AB, et al. Clin Infect Dis. 2005 41:490–497. 2. Thomas M, et al. Br J Gen Pract. 2000;50:817–820. 3. Oxford JS, Leuwer M. J Clin Pract. 2011;65:524–530. 4.Bolt P, et al. Arch Dis Child. 2008;93:40–44. 5. Eccles R, et al. Curr Med Res Opin. 2010;26(4):889–99. 6. McNally D, Shephard A, Field E. J Pharm Pharm Sci 2012;15(2):281–294

## Benefits of symptomatic relief: Systemic action

Drug class	Examples	Mode of action			
Analgesics: non-steroidal anti- inflammatory drugs (NSAIDs)	lbuprofen Aspirin	Inhibits prostaglandin production throughout the body and in the central nervous system (CNS), <sup>1</sup> to relieve pain and reduce fever <sup>2</sup>			
Analgesics: (non-NSAID)	Paracetamol Codeine	<b>Paracetamol</b> thought to act on prostaglandins in the CNS to relieve pain and reduce fever <sup>3</sup>			
		<b>Codeine</b> is converted to morphine, a powerful analgesic <sup>4</sup>			
Decongestants Pseudoephedrine Phenylephrine		Constricts swollen nasal blood vessels to reduce swelling and congestion <sup>5,6</sup>			
Antihistamines	Chlorphenamine Diphenhydramine	Reduces histamine-related congestion and helps drain sinuses, <sup>6</sup> drying up a runny nose, and often used in combination with decongestants. Can also suppress cough <sup>7</sup> and induce drowsiness for nocturnal cough			
Cough suppressants Dextromethorphan Codeine Pholcodine		Suppresses the cough reflex to normal levels <sup>7,8</sup>			

1. Burian M, Geisselinger G. Pharmacol Ther. 2005;107:139–54. 2. Rainsford KD. Int J Clin Pract. 2013;67 (Suppl.178): 9–20. 3. Graham GG, Scott KF. Am J Ther. 2005;12:46–55. 4. Derry S, et al. Cochrane Database Syst Rev. 2010;(4) CD008099. 5. Taverner D, Latte GJ. Cochrane Database Syst Rev. 2007;(1) CD001953. 6. Shaikh N, et al. Cochrane Database Syst Rev. 2012;(9) CD007909. 7. Morice AH, et al. 2006;61(Suppl.1):11–124. 8. Dicpinigaitis PV, et al. Cough. 2009;5:11.

## Benefits of symptomatic relief: Local action

Drug class	Examples	Mode of action		
NSAIDs for sore throat	Flurbiprofen Benzydamine	Inhibits prostaglandin production <sup>1</sup> at the site of pain, to reduce swelling and inflammation and improve swallowing <sup>2-4</sup>		
NSAIDs for muscle aches	lbuprofen Diclofenac	Inhibits prostaglandin production at the site of muscle pain to relieve pain <sup>5</sup>		
Decongestants	Oxymetazoline Xylometazoline Saline	<b>Oxymetazoline</b> and <b>xylometazoline</b> constrict swollen blood vessels to reduce nasal swelling and congestion; <sup>6</sup> <b>saline</b> irrigation clears mucus and bacteria from the nose <sup>7</sup>		
Anticholinergics	lpratropium	Reduces the amount of mucus produced in the nose to relieve a runny nose <sup>8</sup>		
Antiseptic agents for sore throat or earache	Amylmetacresol Dichlorobenzyl alcohol Cetylpyridinium chloride Acetic acid Boric acid	<b>Amylmetacresol</b> and <b>dichlorobenzyl alcohol</b> are antibacterial, antiviral and have local anaesthetic properties; <sup>9</sup> <b>cetylpyridinium chloride</b> is antibacterial; <sup>10</sup> <b>Acetic acid</b> and <b>boric acid</b> have antibacterial properties <sup>11</sup>		
Anaesthetic agents for sore throat or earache	Benzocaine Hexylresorcinol Lidocaine	Exerts a numbing effect achieved by blocking sensory signals locally <sup>12-15</sup>		
Demulcents for sore throat	Glycerin Honey Sugar	Lubricates the throat to produce a soothing effect; <sup>10</sup> lozenge formulations have a demulcent action <sup>10</sup>		

1. Sefia E, *et al.* Annual Scientific Meeting of the British Pain Society (poster) 2007. 2. Blagden M, *et al. Int J Clin Pract.* 2002;56:95–100. 3. Benrimoj SI, *et al. Clin Drug Invest* 2001;21:183–93.4. Watson N, *et al. Int J Clin Pract.* 2002;56:95–100. 3. Benrimoj SI, *et al. Clin Drug Invest* 2001;21:183–93.4. Watson N, *et al. Int J Clin Pract.* 2000;54:490–6.5. Rainsford KD. *Int J Clin Pract Suppl.* 2013;178:9–20 6. Taverner D, Latte GJ. *Cochrane Database Syst Rev.* 2007;(1) CD001953. 7. Yeung DF, *et al. UTMJ.* 2011;88:84–87. 8. AlBalawi ZH, *et al. Cochrane Database Syst Rev.* 2007;(1) CD00231. 9. Wade AG, *et al. BMC Family Practice.* 2011;12:6. 10. Oxford JS, *et al. Int J Clin Pract.* 2011;65:524–530. 11. Osguthorpe JD, Nielsen DR. *Am Fam Physician.* 2006;74(9):1510-6. 12. McNally D, *et al. J Pharm Sci.* 2012;15:281–94. 13. Bolt P, *et al. Arch Dis Child.* 2008;93(1):40-4. 14. Buchholz V, et al. Naunyn Schmiedebergs Arch Pharmacol. 2009;380(2):161-8. 15. Priestley T. Curr Drug Targets CNS Neurol Disord. 2004;3(6):441-56.

## IN FOCUS

## Sore throat management in pharmacy

### **Encouraging symptomatic** relief in RTIs

### 1, 2, 3 for sore throat: Background

• Key reasons for visiting a HCP for sore throat:1

## To establish the cause of the symptoms

To obtain pain relief

## To gain information on the course of the disease

1. van Driel, ML, et al. Ann Fam Med 2006;4:494-499.

## 1 Address patient's concerns

Assess patient's main symptom(s) and concerns



- Recognise the symptoms of RTIs, such as sore throat, can be worrying and bothersome for patients
- Provide reassurance on duration and severity of sore throat



1. Schachtel B, et al. J Pain. 2012;13 (S6). 2. NICE Clinical Guideline 69. July 2008. Accessed April 2013. http://guidance.nice.org.uk/CG69/NICEGuidance 3. Spinks A, et al. Cochrane Database Syst Rev. 2006;(4) CD000023. 4. NPS. News 63: Managing expectations for antibiotics in respiratory tract infections, 2009.

### 2 Be vigilant – assess severity

- The majority of sore throats are viral (90% in adults), non-serious and self-limiting <sup>1,2</sup>
- Bacterial infections can occur in 10% of adult sore throats<sup>1</sup>
- Group A B-hemolytic Streptococci (GABHS) is the most common bacterial cause of sore throat<sup>1</sup>
- Particularly with GABHS infections in high-risk patients, throat infections can lead to complications (e.g. rheumatic fever)<sup>3</sup>
- For patients at high-risk of complications, presenting with red flag symptoms, or those who appear severely unwell, referral to a doctor is needed

1. Worrall GJ. Canadian Family Physician. 2007;53:1961–1962. 2. NICE. Clinical Guildline 69. Respiratory tract infections - antibiotic prescribing. Precribing of antibiotics for self-limiting respiratory tract infections in adults and children in primary care. July 2008. 3. Pelucchi C, et al. Clin Microbiol Infect. 2012;18(Suppl.1):1–27.

### 2 Be vigilant – assess severity

Symptoms that persist without improvement for more than one week (for sore throat), or appear to be getting progressively worse may need doctor consultation<sup>1</sup>

Any of the following red flag symptoms also require further investigation:<sup>1-3</sup>

- Coughing up blood
- Shortness of breath
- Neck swelling on one side of the neck, not related to the lymph nodes
- Great difficulty swallowing, e.g. unable to swallow food
- Very high temperature (>39°C) or night sweats
- Drooling or muffled voice
- Wheezing sounds when breathing

Be alert to those patients at increased risk of complications:<sup>4-6</sup>

- Elderly patients aged >65 years or young children <2 years of age or born prematurely
- Immunocompromised patients
- Pre-existing conditions such as diabetes, cystic fibrosis, chronic lung disease and those with HIV
- Specific local populations, such as Aborigines or Torres Strait Islanders in Australia, American Indians or Alaskan natives
- Patients who show signs of being severely unwell

<sup>1.</sup> Centor RM, Samlowski R. AAFP. 2011;1:83:26–28. 2. Van Duijn HJ, et al. Br J Gen Pract. 2007; 57:561–568. 3. The Merck Manual. Sore throat. Accessed April 2013. Available at: http://www.merckmanuals. com/professional/ear\_nose\_and\_throat\_disorders/approach\_to\_the\_patient\_with\_nasal\_and\_pharyngeal\_symptoms/sore\_throat.html 4. NICE Clinical Guideline 69. July 2008. Accessed April 2013. http:// guidance.nice.org.uk/CG69/NICEGuidance 5. CDC. Seasonal Influenza (flu). 2012. Accessed April 2013. Available at: www.cdc.gov/flu/about/disease/high\_risk.htm 6. NPS. News 63: Managing expectations for antibiotics in respiratory tract infections, 2009.

## 3 Counsel on effective self-management



- Sore throat has a low risk of serious problems/complications and can be treated with symptomatic relief products<sup>1–3</sup>
- As most sore throats are caused by a virus, antibiotics are NOT recommended and may do more harm than good<sup>3-5</sup>

#### **Recommend symptomatic relief and allow for personal preferences**

- Target patient's main cause of discomfort and aim to reduce the underlying inflammation
- Select medication and formulations that best meet patient's needs

#### Advise patients what to do next

- Symptoms should last no longer than 7 days<sup>6–8</sup>
- If symptoms persist, without improvement for more than one week, the patient is high-risk, or red flag symptoms develop, advise them to visit their doctor<sup>2,9</sup>

1. Thomas M, et al. Br J Gen Pract. 2000;50:817–820. 2. Van Duijn HJ, et al. Br J Gen Pract. 2007;57:561–568. 3. Worrall GJ. Canadian Family Physician. 2007;53 1961–1962. 4. Hildreth CJ, et al. JAMA. 2009;302(7):816. 5. Van Gageldonk-Lafeber AB, et al. Clin Infect Dis. 2005;41:490–497. 6. NICE Clinical Guideline 69. July 2008. Accessed April 2013. http://guidance.nice.org.uk/CG69/NICEGuidance 7. Spinks A, et al. Cochrane Database Syst Rev. 2006; (4) CD000023. 8. NPS. News 63: Managing expectations for antibiotics in respiratory tract infections, 2009. 9. Centor RM and Samlowski R. AAFP. 2011;83(1):26–28.

### Tailoring sore throat treatment

Formulation	Local delivery	Relieves pain	Anti- inflammatory effect	Demulcent effect	Low dose, reduced side effect risk*	Note on formulation
Oral NSAIDs	×	1,2	~	×	×	Slower acting than local treatments <sup>3</sup>
Other analgesics	×	4,5	×	×	×	Slower acting than local treatments <sup>3</sup>
Local NSAID lozenge	~	6-9	✔7,8	6.7	6-9	Faster acting than systemic treatments. <sup>3</sup> Can relieve pain in 2 minutes and last up to 4–6 hours <sup>8.9</sup>
Local NSAID spray/gargle	~	10	<b>V</b> <sup>10</sup>	×	10	Faster acting than systemic treatments <sup>1</sup> Gargles are often swallowed and the active ingredients do not reach the throat <sup>11</sup>
Antiseptic/ anaesthetic lozenge	>	✓ <sup>12</sup>	×	<b>1</b> <sup>12</sup>	<b>v</b> <sup>12</sup>	Faster acting than systemic treatments <sup>3</sup> Lozenges dissolve slowly to release active ingredients <sup>3</sup>
Antiseptic/ anaesthetic spray/gargle	~	3,14	×	×	<b>✓</b> <sup>3</sup>	Faster acting than systemic treatments <sup>3</sup>
Anaesthetic ear drops	~	V <sup>15</sup>	×	×	<b>√</b> <sup>3</sup>	Acidic agent preferred for acute early stage disease compared to topical/oral antimicrobial agents <sup>8</sup>
Cough syrup	~	×	×	✓3	~	Provides a cough suppressant (anti-tussive) effect <sup>13</sup>

1. Burian M, Geisslinger G. Pharmacol Ther. 2005;107(2):139–154. 2. Rainsford KD. Int J Clin Pract Suppl. 2013;178:9–20. 3. Oxford JS, et al. J Clin Pract. 2011;65(5): 524–530. 4. Graham GG, Scott KF. Am J Ther. 2005;12:46–55. 5. Derry S, et al. Cochrane Database Syst Rev. 2010;(4) CD008099. 6. Blagden M, et al. Int J Clin Pract. 2002;56:95–100. 7. Watson N, et al. Int J Clin Pract. 2000;54:490–6. 8. Benrimoj SI, et al. Clin Drug Invest 2001;21:183–93. 9. Schachtel B, et al. Int J Clin Pharm. 2012;34:143–258:71:375–80. 10. Passali D, et al. Clin Ther. 2001;23:1508–1518. 11. Limb M, et al. Int J Clin Pract. 2009; 63: 606–12. 12. Wade AG, et al. BMC Family Practice. 2011;12:6. 13. De Blasio F, et al. Cough. 2011;7(1):7. 14: Buchholz V, et al. Naunyn Schwiedebergs Arch Pharmacol. 2009;380(2):161–8. 15: Prasad S, Ewigman B. J Fam Pract. 2008;57(6):370–3.

\*The literature available on topical OTC sore throat treatments demonstrates a good safety profile, with only very minor self-limiting adverse effects, such as headaches and coughing being reported.<sup>3</sup>

## Antibiotic use and pharmacies

- Some patients may ask you about antibiotics
- The pharmacy team has an important role in providing advice on appropriate antibiotic use
- Advise patients that antibiotics won't help to reduce the severity of symptoms as they don't offer pain relief or shorten duration of symptoms<sup>1</sup>
- Communicate the duration of the infection and also red flag symptoms
- Highlight to patients that taking an antibiotic can generate resistant bacteria in their body, which survive for up to 12 months; this can make it harder to treat them, and other patients, with serious infections in the future<sup>2</sup>
- Remind patients that antibiotics have side effects<sup>3,4</sup>

1. CDC. Adult Appropriate Antibiotic Use Summary. Accessed April 2013. Accessible at: http://www.cdc.gov/getsmart/campaign-materials/info-sheets/adult-approp-summary.html 2. Costelloe C, et al. BMJ 2010; 340:c2096. 3. Spinks A, et al. Cochrane Database of Syst Rev. 2006; (4) CD000023. 4. Arroll B, Kenealy T. Cochrane Database Syst Rev. 2005; (3). CD000247.

## Summary





### **Case study**

#### Address patient's concerns

- 60-year-old, healthy male with sore throat
- Wants to ease his throat pain with a long-lasting product
- Wonders if he needs to see a doctor for antibiotics

## 2

#### **Be vigilant – assess severity**

Patient: "Symptoms started 2 days ago with a sore throat. I don't have a cough and my tonsils and temperature appear normal. My glands are a bit swollen though."

John

Output States of the symptoms and is not a high-risk patient

## 3

#### **Counsel on effective self-management**

- Reassure John his symptoms are most likely due to a viral throat infection, which is usually not serious and does not require antibiotics<sup>1,2</sup>
- Advise John his symptoms usually only last around 7 days<sup>3</sup> if symptoms persist, without improvement, he should see his local doctor
- Recommend anti-inflammatory lozenges for long-lasting sore throat relief as requested by John. These can provide local relief at the site of pain and, additionally, reduce swelling and difficulty in swallowing

1. Van Gageldonk-Lafeber AB, et al. Clin Infect Dis. 2005 41:490–497. 2. Spinks A, et al. Cochrane Database Syst Rev. 2006; (4) CD000023. 3. NICE Clinical Guideline 69. July 2008. Accessed April 2013. http://www.nice.org.uk/nicemedia/live/12015/41323/41323.pdf

### **Case study**

#### Address patient's concerns

- 23-year-old male with diabetes
- Sore throat with a cough
- Jack does not want to bother his doctor

#### **Be vigilant – assess severity**

Patient: "My symptoms started over 2 weeks ago with a sore throat and runny nose. I also have a dry, tickly cough"

Jack

Jack has no red flag symptoms, but his symptoms have lasted more than 2 weeks. Jack is high-risk due to his diabetes

3

#### **Counsel on effective self-management**

- Reassure Jack that his symptoms are likely to be due to a respiratory infection, which is usually not serious<sup>1</sup>
- Advise Jack to see his doctor as his diabetes and extended duration of symptoms put him at a higher risk of complications
- Recommend symptomatic relief, such as anti-inflammatory lozenges to reduce throat swelling and ease pain and discomfort. A multi-symptom cold and flu product containing an analgesic to relieve sore throat, a decongestant/antihistamine combination for congestion and a cough suppressant for his dry cough may also be recommended. Give advice about product combinations and doses.

### **Case study**

# Priya

- 27-year-old, healthy female
- Sore throat with a cough
- Priya has come to the pharmacy for an analgesic and also asks if she should see her doctor for antibiotics

#### Be vigilant – assess severity

Address patient's concerns

- Patient: "Symptoms started 3 days ago with a sore throat and a cough, but I'm not coughing up anything. I don't think my glands are swollen"
- Priya has no red flag symptoms and is not a high-risk patient

### 3

#### **Counsel on effective self-management**

- Reassure Priya her symptoms are likely to be due to a respiratory infection, which is usually viral, not serious and does not require antibiotics<sup>1,2</sup>
- Recommend medicated lozenges for fast, long-acting local relief at the site of throat pain. A systemic pain relief (e.g. tablets) or a cough suppressant may also be useful.
- Advise Priya symptoms usually last around 7 days.<sup>3</sup> If her symptoms persist without improvement she should see her local doctor

1. Van Gageldonk-Lafeber AB, et al. Clin Infect Dis. 2005;41:490–497. 2. Spinks A, et al. Cochrane Database Syst Rev. 2006;(4) CD000023. 3. NICE Clinical Guideline 69. July 2008. Accessed April 2013. http://www.nice.org.uk/nicemedia/live/12015/41323/41323.pdf